

Last Updated August 2025

Appointments in BoilerConnect Student (Desktop Version)

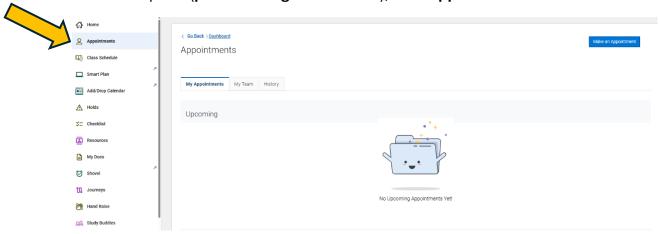
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Appointments tab

Students can schedule appointments through the **Appointments tab** of their BoilerConnect Student mobile app or desktop site.

On the desktop site (purdue.navigate.eab.com), click Appointments on the side menu.



- My Appointments: your upcoming appointments and appointment requests
- My Team: view your Success Team members and schedule an appointment with a specific person
- **History**: view past appointments



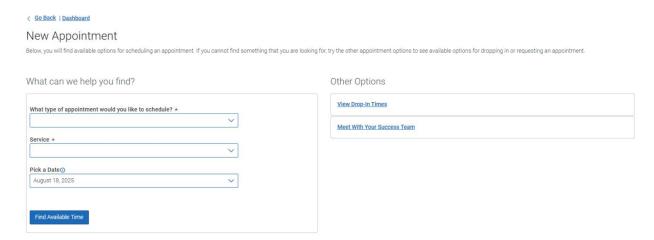
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Scheduling an appointment

Click the blue Make an Appointment button.

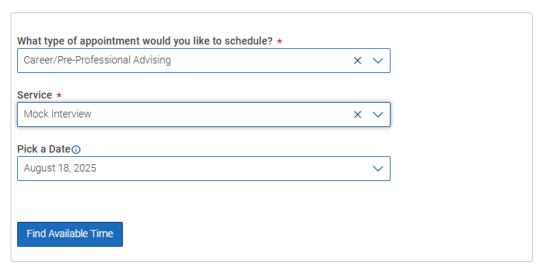


The **New Appointment** page opens.



Choose your Care Unit and Service. In the example above, these are the fields named *What type of appointment you would like to schedule?* and *Service*.

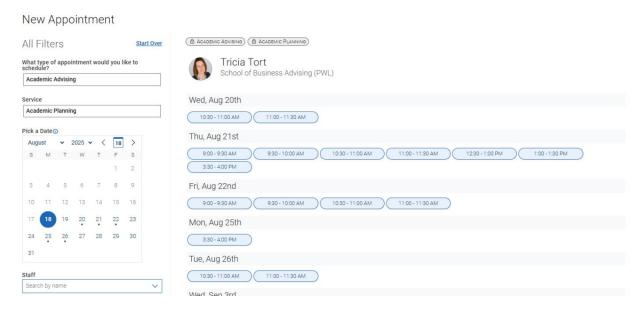
What can we help you find?





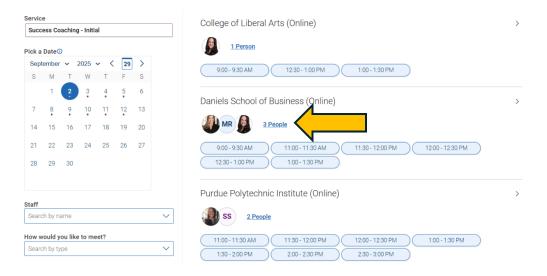
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Once the Care Unit and Service are chosen, choose a date and click **Find Available Time**. The next page appears.



Select one of the time slots from the list.

If more than one person is listed for a location, you can also select the link that says # **People** to open a list of staff members to select a specific person to meet with. If you choose a staff member from the list, the appointment list shows only time slot that the staff member has available.





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Once you choose an appointment time, the **Review Detail** page opens.

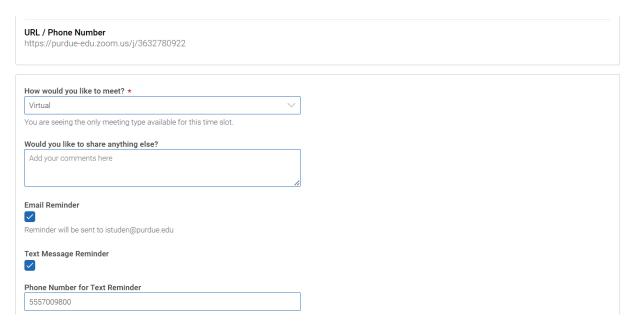
Review Appointment Details and Confirm

What type of appointment would you like to schedule?	Service	
Purdue University Online	Success Coaching - Initial	
Date	Time ①	
09/02/2025	12:30 PM - 1:00 PM	
Location		
College of Liberal Arts (Online)		
Staff Tiffany Ledonne-Smith		
Details		
I'm looking forward to connecting with you! Below are several reminders to n If you are a newly admitted student scheduling your first coaching appoir should have received a link for this survey to your Purdue University Email aft	ntment, please make sure you have completed the New Student Survey prior to our meeting. You	
If you are a currently registered student scheduling a reoccurring coachin discuss during our meeting in advance so we can make the most of our time	ng appointment please make sure you alert me to any questions, issues, or processes you wish to together.	
• If for whatever reason you need to reschedule or cancel our appointment,	please do so under "Upcoming Appointments" on your BoilerConnect student homepage.	
• If a student does not join a meeting within 10 minutes of our scheduled meeting time with no communication, I will consider that a no-show appointment, and you will need to reschedule for a different time that works for you.		

Review the information on this screen because there may be special instructions there.



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You will be required to choose if you'd like to meet Virtually or In Person. If there is only one option, it will be pre-populated for you and you will not be able to change it.

You can also enter your own comments and decide if you want email or text message reminders.

Unless you uncheck the boxes, you will receive both email and text reminders for your appointment. If there is no cell phone listed or the number is incorrect, please update it here.

The reminder email is sent out 24 hours before the appointment, and the text reminder is sent out one hour prior to the scheduled appointment.

Once all the options are set, click **Schedule**.

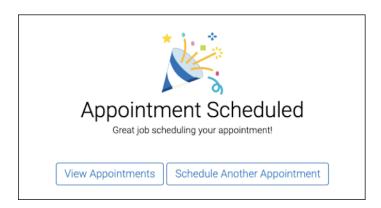


If your appointment is scheduled, you will get a success message and the option to **View Appointments** or **Schedule Another Appointment**.

Additionally, you can download a scheduled appointment to their calendar.

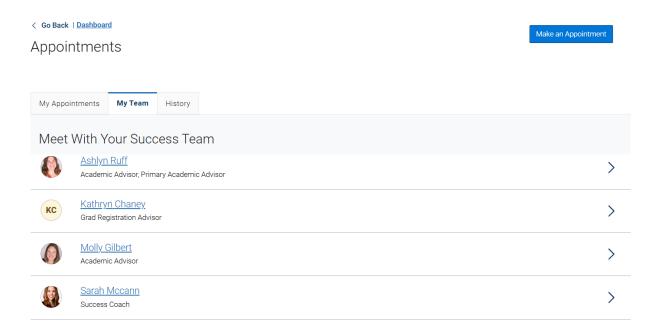


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Scheduling with my Success Team

You can schedule with your success team by clicking **My Team** on the main Appointments page.



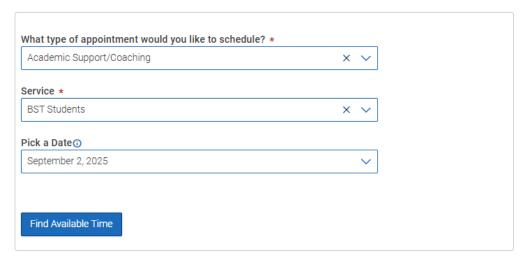
Click the name of a success team member. The **New Appointment** page will open.

If the staff member has more than one service available, select a service before seeing the page with time slots.

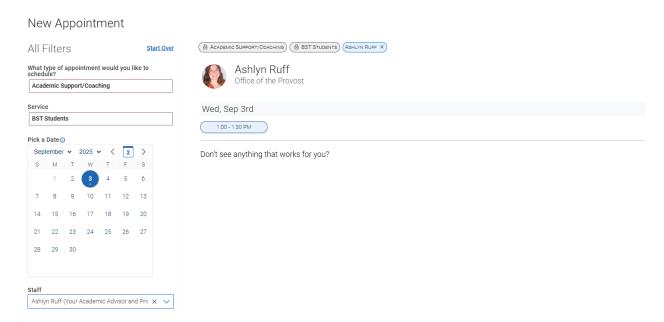


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What can we help you find?



After choosing a service, you will be taken to the page with time slot options.

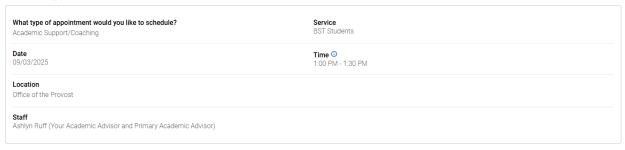


Once you choose an appointment time, the **Review Detail** page opens.

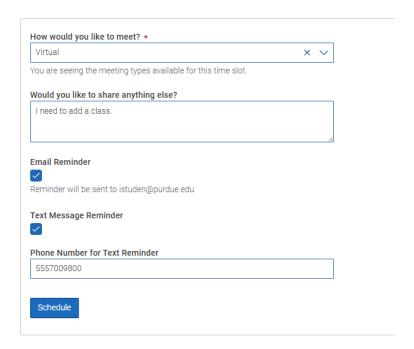


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Review Appointment Details and Confirm



Review the information on this screen because there may be special instructions there.



You will be required to choose if you'd like to meet Virtually or In Person. If there is only one option, it will be pre-populated for you and you will not be able to change it.

You can also enter your own comments and decide if you want email or text message reminders.

Unless you uncheck the boxes, you will receive both email and text reminders for your appointment. If there is no cell phone listed or the number is incorrect, please update it here.

The reminder email is sent out 24 hours before the appointment, and the text reminder is sent out one hour prior to the scheduled appointment.

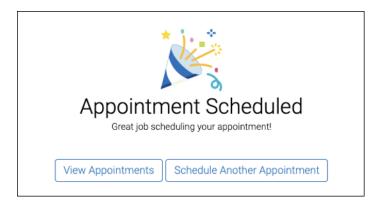
Once all the options are set, click **Schedule**.



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If your appointment is scheduled, you will get a success message and the option to **View Appointments** or **Schedule Another Appointment**.



Your appointments will appear on the main Appointments page under **Upcoming**.

Making a Drop-In Visit

You can set up a drop-in appointment from several places if the other party has drop-in availability.

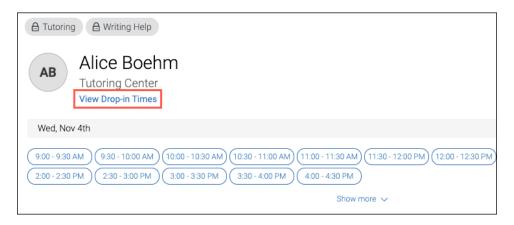
1. New Appointment page in the Other Appointment Options section.



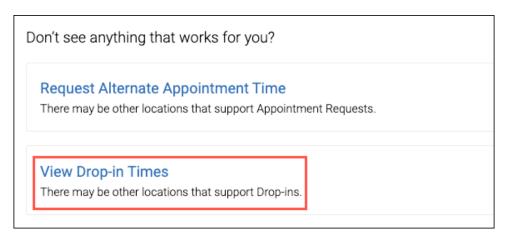
2. On the appointment list: select View Drop-in Times.



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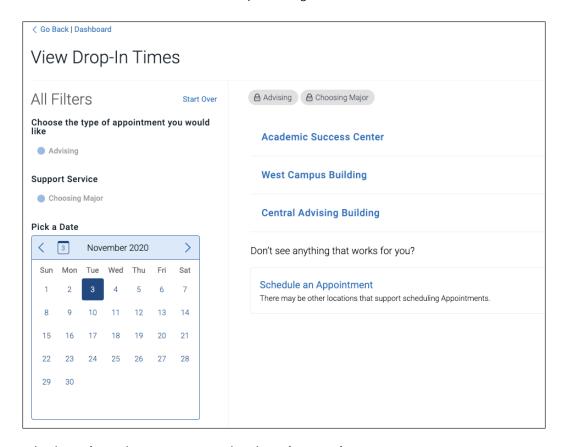
3. Bottom of the appointment list under *Don't* see anything that works for you?, click **View Drop-in Times**.



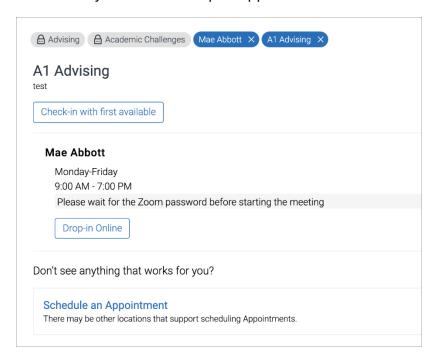
Note: only locations that have set up drop-in availability will show availability.



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Choose the location where you want the drop-in appointment.



There are two options to choose from:

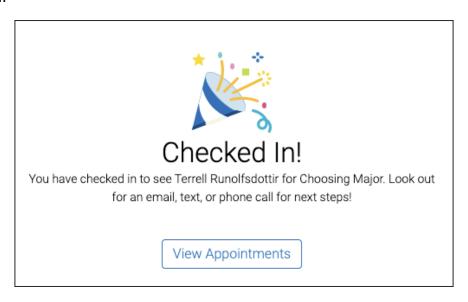


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- Select a specific staff member to schedule the drop-in with.
- Select Check-in with first available to pair you with the first staff member available.

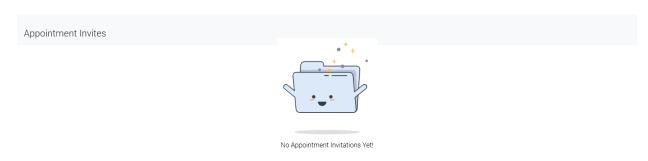
Any information from the **Additional Details** field in **My Availability** shows under the staff member's name.

Once you have selected your option, you will see a success message with more information.



Making an Appointment in response to a request from a staff member (Appointment Campaign)

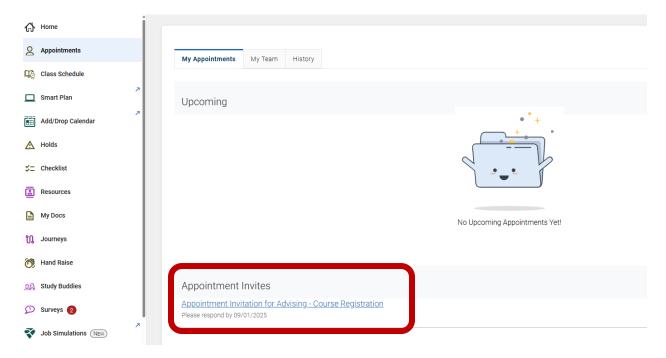
When someone invites you to an appointment or Appointment Campaign invitations are sent out, it appears in the **Appointment Invites** panel on the **Appointments** tab.



The request will be titled "Appointment Invitation".

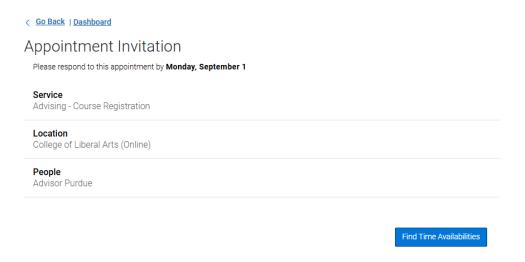


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Click the appointment invitation.

The details of the appointment invitation will appear.



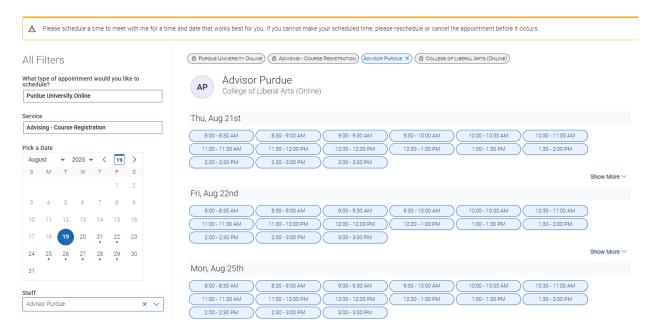
Click Find Time Availabilities.

Find Time Availabilities

A selection of dates and times available will appear for you.

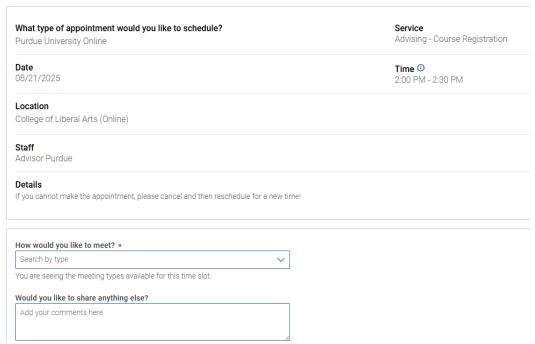


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Select a date and time that works for you.

Review Appointment Details and Confirm



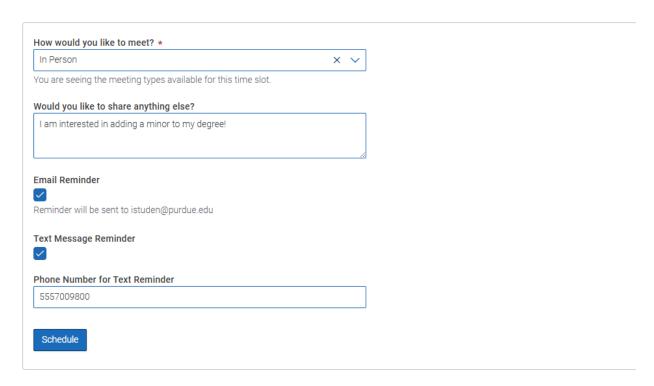
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You can also enter your own comments and decide if you want email or text message reminders.



Unless you uncheck the boxes, you will receive both email and text reminders for your appointment. If there is no cell phone listed or the number is incorrect, please update it here.

The reminder email is sent out 24 hours before the appointment, and the text reminder is sent out one hour prior to the scheduled appointment.

Once all the options are set, click **Schedule**.



You will see a success message once you have scheduled your appointment.



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View Appointments

Schedule Another Appointment

You will also get links in your email when an invitation is sent out. Clicking the link will take you to the same page as if you had clicked the Appointment Invitation link in your app.

Select a time and date that works for you.

Review details of your appointment.

After scheduling an appointment, the appointment shows in the My Appointments panel under Upcoming.